

## Full Service Pharmacy Benefits Management Program



## Key Differences

Specialty Solutions Rx is a PBM that was developed to proactively address opioids and other high risk medications within the workers' compensation market. The program offers a national retail pharmacy network of over 68,000 pharmacies as well as access to a workers' compensation specialty pharmacy to manage the complex claims.

The Specialty Solutions Rx proactive approach is unmatched in the industry. Our clinical management occurs on the front end prior to filling the prescription.

### The Specialty Solution Rx Difference

**Difference #1 - Workers Compensation Specialty Pharmacy** - Use of the Specialty Solutions Rx program provides access to a dedicated workers' compensation specialty pharmacy which is focused on the specific needs of injured workers

**Difference #2 - Dispensing Pharmacists Proactive Clinical Outreach and Coordination of Care** - Dispensing pharmacists conduct a two point outreach process by contacting the injured worker to educate them on their medications and the prescribing physicians to coordinate the best course of treatment which often times includes tapering down the use of opioid medications and other high risk medications

**Difference #3 - Prescription Drug Monitoring Programs (PDMP)** - Each state has a version of a prescription drug monitoring program which imposes requirements on pharmacies to report data associated with the dispensing of controlled substances such as opioids. Our workers' compensation pharmacy partner is 100% compliant with reporting through the various state prescription drug monitoring programs. More importantly, these dispensing pharmacists have access to PDMP data nationwide which allows them to review and analyze patient data. This provides an excellent opportunity to identify and act on high risk situations

**Difference #4 - Morphine Equivalent Dose** - The dispensing pharmacist proactively identifies, monitors and impacts cases that exceed the maximum Morphine Equivalent Dose (MED). Their position as a pharmacy provider enables them to conduct outreach and effect positive change early on in the treatment cycle

**Difference #5 - Injured Worker Education** - The dispensing pharmacist monitors, manages and provides patient education for complex claims. They call the injured workers on the telephone and spend the necessary time with them explaining the risks related to various medications when applicable